## **BOEC CUSTOMER AWARENESS MEMO**

## YOUR DEBIT CARD & PERSONAL IDENTIFICATION NUMBER (PIN)

We have seen a substantial increase in the amount of signature based debit card fraud in the last few weeks. Due to this, special card rules are constantly being put in place to counter this activity. If you are traveling in an area or shopping in a store where these rules are being enforced, you will be required to use your debit card PIN in order to complete the transaction. If you do not know your PIN, please contact our Debit Card Department for assistance.

Contact our Debit Card Department by calling: (270) 597-2175

**Note:** As it is entirely possible that the VISA network may be down at any time, it is always a good idea to have a secondary source of payment available.

We are sorry for any inconvenience this may cause.

**Bank of Edmonson County**